



All about the  
GCA Comfort Guarantee.

# Beautiful results, complete with peace of mind.

GC Aesthetics (GCA) is the company behind Nagor and Eurosilicone, brands built around a shared heritage of quality, excellent customer service and a passion for creating implants that meet the needs of women and their physicians.

Between them, the specialist teams at Nagor and Eurosilicone have spent nearly 60 years perfecting the way our products fit real women's lives. And we're so confident in our implants' performance that we offer you something very unique – the GCA Comfort Guarantee.

This brochure is designed to inform you about all the benefits of the GCA Comfort Guarantee. Please take a moment and review the details.



**NAGOR™**

**EUROSILICONE™**

## Relax, you're covered.

Every patient – and physician – who chooses Nagor or Eurosilicone can enjoy something very special. Real confidence in their choice.

Our implants are covered, for the patient's lifetime, against rupture and capsular contracture. Enrolment is free and automatic and if your claim is confirmed, we will provide replacement implants free of charge.

As a company, we're very proud of our market-leading safety record and boast a low capsular contracture rate and one of the lowest rupture rates in the industry.<sup>1,2</sup> Yet in the unlikely event of a problem, you're protected. Read on for full details.

1. Actual results based on the number of women implanted and included in Eurosilicone PMS study (2 year interim report).

2. Actual results based on the number of women implanted and included in Nagor's PMS study (2 year interim report).

## VIP benefits.

In addition, when you choose Nagor or Eurosilicone implants, you have the opportunity to join the GCA VIP Club.

Membership to this exclusive club is only available to those with our implants and gives you access to special offers and discounts.

As well as exclusive treats, you'll be the first to learn about new products and treatments that may be of interest.

Register online to get access  
to exclusive VIP benefits  
[www.gcaesthetics.com/vip](http://www.gcaesthetics.com/vip).

# Cover at a glance.

Type of implant	Silicone gel-filled breast implants
Brands	Eurosilicone and Nagor
What's covered	<p>We will provide a replacement, free of charge, for one or both (if your physician recommends it) of your implants in rare cases of rupture.</p> <p>We will provide a replacement, free of charge, for one or both (if your physician recommends it) of your implants if you suffer capsular contracture at grade III or IV in the Baker Grade Scale (described below).</p> <p>As your body heals after the placement of breast implants, it forms a capsule of scar tissue around the implant. However, over time, this scar 'capsule' may contract or tighten, which can cause your breasts to look and feel different. Physicians use the Baker Grade Scale to determine the severity of changes:</p> <ul style="list-style-type: none"> <li>• Grade I - the breast is soft and appears normal, and the capsule is flexible.</li> <li>• Grade II - the breast looks normal, but is somewhat hard to the touch.</li> <li>• Grade III - the breast is hard, has some distortion caused by contracture, or the breast becomes a rounded shape, or the implant is generally tilted upwards.</li> <li>• Grade IV - similar to grade III but with greater hardening of the capsule.</li> </ul> <p>If you're worried about capsular contracture, please talk to your physician.</p>
Replacements available	Your physician may choose any model, size or style from our catalogue should you need a replacement – custom and non-catalogue implants are not available as replacements.
Excess	None
Warranty price	Free
How long is the guarantee valid?	Patient lifetime

### What happens in the unlikely event of a complication?

If you're worried that you may have a complication please contact your physician who will make a follow up appointment for you. They'll perform an assessment, often including a scan, to confirm the complication or reassure you that everything is as it should be.

If a complication is confirmed, your physician will file a claim with us on your behalf. When the claim has been authorised, the treatment advised by your physician can be carried out.

For more information on the claim process please contact [ComfortGuarantee@gcaesthetics.com](mailto:ComfortGuarantee@gcaesthetics.com).

### Patient guidelines in event of a claim.

- Locate your GCA Comfort Guarantee Card.
- Arrange an appointment with your surgeon for a clinical appraisal to determine if your problem is covered under the GCA Comfort Guarantee.
- Your surgeon will contact GC Aesthetics and obtain the appropriate authorisation.
- After your surgeon has completed your revision surgery with a replacement Nagor or Eurosilicone breast implant, you will receive a new GCA Comfort Guarantee card.

# Your cover in detail...

## A genuine lifetime guarantee.

GC Aesthetics is proud to offer a guarantee for your whole lifetime.

## Automatic enrolment upon implantation – free of charge.

The free GCA Comfort Guarantee applies to all ranges of Nagor/Eurosilicone silicone gel-filled breast implants.

## Silicone gel-filled breast implants are covered.

GCA Comfort Guarantee automatically applies to all Nagor/Eurosilicone silicone gel-filled breast implants:

- Implanted after January 1, 2009.
- Implanted in strict accordance with Nagor/Eurosilicone instructions for use as per product package insert.
- Implanted by an appropriately qualified and licensed physician in accordance with accepted surgical procedures and techniques.

## Replacement Guarantee in the event of rupture of the implant or severe capsular contracture.

- In the event of internal rupture of the implant due to loss of shell integrity.
- In the event of severe capsular contracture. Severe capsular contracture is defined, with reference to the Baker Grade Scale, as Grades III and IV.

## Replacement of the implant in any model, size or style.

Following the request and recommendation of your physician, your current Nagor/Eurosilicone breast implant may be replaced by any model, size or style from our catalogue – however, custom and non-catalogue implants are not available as replacements.

## Replacement of both the implants.

At the request and recommendation of your physician, GCA Comfort Guarantee will provide free of charge replacement implants to the surgeon for the surgery.\*

\*Eurosilicone implanted after January 2009 in the case of rupture and after March 2014 in the case of capsular contracture.  
Nagor implanted after January 2009 in the case of rupture and capsular contracture.

# What's not covered...

- Removal of Nagor/Eurosilicone breast implant due to your dissatisfaction with either size alteration or aesthetic result.
- Adverse events other than implant deflation or rupture.
- Adverse reactions other than severe capsular contracture.
- Custom made implants.
- Non-catalogue silicone-filled breast implants.
- Cost of Replacement Surgery.
- Replacement of a Nagor/Eurosilicone implant with an implant from another manufacturer.
- Other products.

## Important Notes.

GCA Comfort Guarantee is also available on our website [www.gcaesthetics.com](http://www.gcaesthetics.com).

GCA Comfort Guarantee is for the benefit of patients only.

This brochure provides details of the GCA Comfort Guarantee. It is not intended to, and cannot take the place of a full discussion between patient and physician.

Save for liability in respect of death or personal injury arising as a result of the use of GCA's products, GCA shall not be liable for any losses or costs arising out of matters relating to the use of its products where the quality of the product itself is not at issue. The types of losses and costs, in this context might include, but are not limited to, medical, hospital and surgical costs and the cost of breast implants not manufactured by GCA.

We reserve the right to cancel, change or modify the terms of the GCA Comfort Guarantee. Any such cancellation, change or modification will not affect the currently stated terms for those already enrolled in the Guarantee.

GC Aesthetics is a leading partner within the worldwide plastic surgery community. We are an innovative developer and manufacturer of a complete range of quality surgical implants and tissue expansion solutions.

For more information about our products  
please visit [www.gcaesthetics.com](http://www.gcaesthetics.com)  
or email [ComfortGuarantee@gcaesthetics.com](mailto:ComfortGuarantee@gcaesthetics.com).



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